



Return Policy

Fast Master, Inc. wants you to be completely satisfied with your finished goods and will accept returns for replacement or credit under the following terms & conditions:

Time Restricted Return Policy

- We have a 30-day return policy. You have 30 days after receiving your product to request a return.

Shipping Back Your Return

- Returns must be marked with the RGA number. Returns will not be accepted without a RGA number.
- All returned goods must be in their original condition and packaging with heat and lot information.
- A copy of the original packing slip must be included in the return shipment.
- Credit will only be issued for the quantity of returned goods received by Fast Master, Inc.

Non-Returnable Items

- Customer Specials are not eligible for return.

For Returns Based on a Customer Ordering Error

- There will be a 25% restocking fee issued upon receipt of the returned goods.
 - The cost of returning the goods to Fast Master, Inc will be at the customer's expense.
 - We reserve the right to not accept a return dependent upon current stocks and/or usage.
-

Return Contact Information

- A request for return must be submitted via email or telephone and a Return Goods Authorization (RGA) must be issued prior to any goods being sent back to Fast Master, Inc.

Returns Contact Info

Your salesperson

Phone: 713-462-8882 and salesperson extension

Or

Email: (salespersons name) @fastmasterinc.com

or

Email: accounting@fastmasterinc.com

6608 Brittmoore Road, #100 Houston, TX 77041 • 713-462-8882

Fax: 713-462-8883 • www.fastmasterinc.com